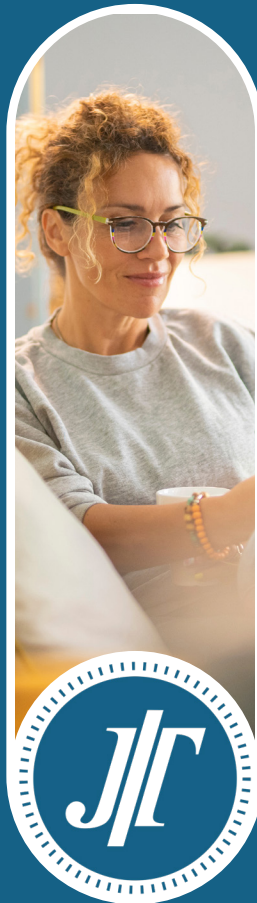
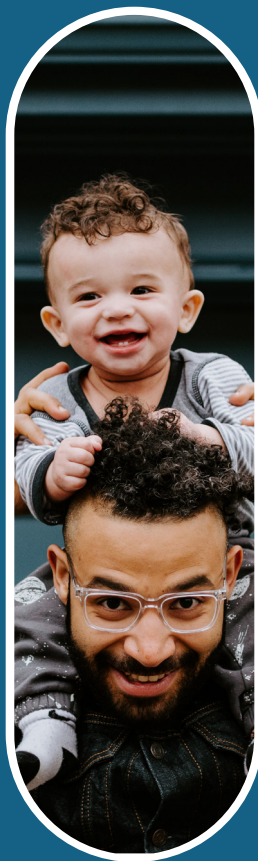


Welcome PACKET

Post-Decree



Your friends-in-law.



Client Page

johnsonturner.com/client-page



VIP Phone Number

(651) 403-8967



Locations Across the Metro-Area, Rochester and Duluth

Table Of Contents



Welcome!

Thank you for choosing Johnson/Turner as your ally in resolving your legal matter. We recognize that family law issues can be overwhelming, emotional, and challenging to navigate. We are here to guide you and to advocate for you through your case. You should expect the highest level of service by your J/T Team.

Our unwavering dedication is to offer you the support and expertise necessary to guide you through this process with care and compassion.

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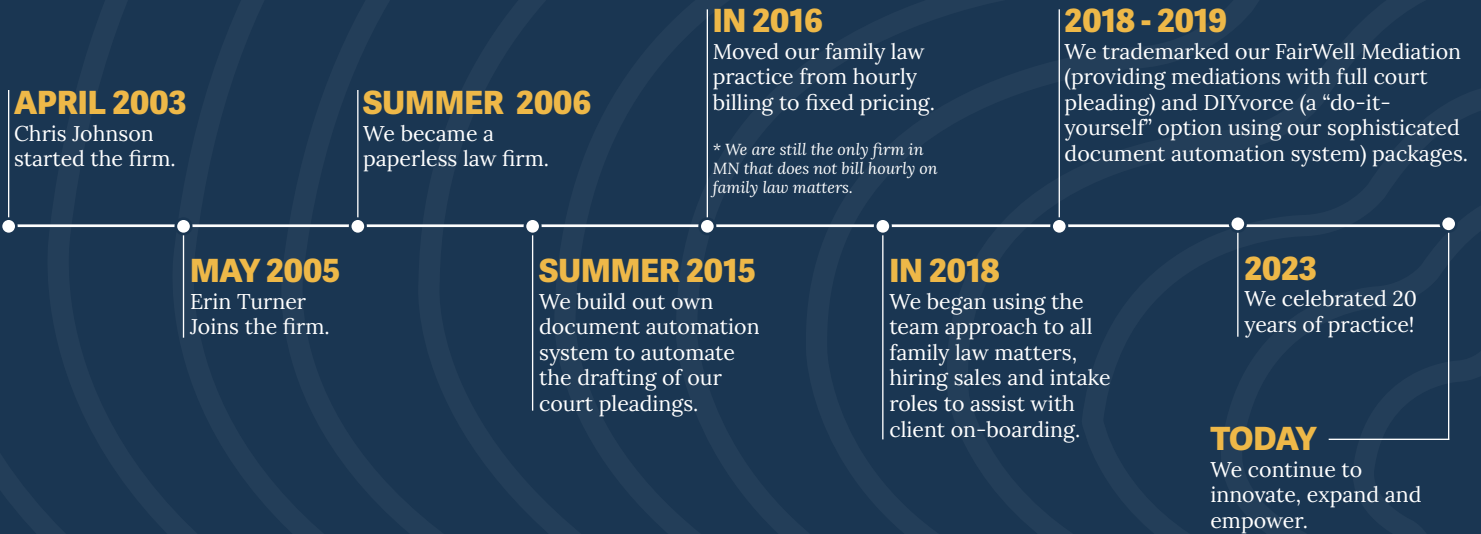
**YOUR VIP
PHONE NUMBER**

(651) 403-8967

Now that you are a client, this is your VIP Phone Number to get direct access to your Team.
(Put this number in your phone as your main number for JT.)

About Us

At Johnson/Turner, we're more than just a law firm. We're your trusted partners on the path to a brighter, more secure future. Our story is one of unwavering dedication to your peace of mind, a story of empowerment, and a journey of redefining the legal landscape.



WHAT WE STAND FOR Our Values



We answer the call.

We are reliably timely and responsive.
We rise to the occasion.
We serve the client not just the case.



We do what it takes.

We commit fully.
We find solutions.
We are scrappy.
We have fun.



We are optimistic.

We are hopeful.
We assume the best.
We have positive attitudes.



We are Friends-in-Law.

We treat each other and our clients like we'd want our friends to be treated.



We are bold innovators.

We are risk-takers.
We try new things.
We learn.
We support each other.



We Have Your Back

Once you join us as a client, we promptly assemble a dedicated legal and support team tailored to your needs. This team-oriented approach enables us to work swiftly, thoroughly, and with compassion on your case. You'll have the support of not only the finest attorneys in Minnesota but also some of the most caring and capable individuals in the state. At Johnson/Turner, you gain a powerful alliance committed to achieving the best possible outcomes for you.



YOUR SERVICE REPRESENTATIVES

Your Client Service Representatives is 100% dedicated to helping you with your daily needs. You can contact them whenever you need something from your team, whether it's a question, a need for a call or meeting with someone on your J/T Team, to make a payment, to leave a message for your team, or anything else.

YOUR VIP
PHONE NUMBER

(651) 403-8967

What's Happening Behind the Scenes



YOUR ATTORNEY

Your Attorney will study the details of your circumstances, learn your long and short-term goals, and build a strategy to achieve them. They will give you legal advice to help you make strong decisions to protect your future. They will be your voice and advocate in court, in mediation and negotiations with opposing counsel.



YOUR PARALEGAL

Your Paralegal has extensive experience and knowledge regarding the legal process. They will be in close communication with you to guide you through the legal process. They will draft the important and often complicated court documents and will work closely with you and your Attorney to prepare for important events like mediations and court hearings.



YOUR PARALEGAL ASSISTANTS

Your Paralegal Assistants drafts some of the documents in your case, works with you to gather information and documents, and schedules meetings and court appearances.



YOUR ENGAGEMENT SPECIALIST

Your Engagement Specialist brings a unique perspective to your team. They are not lawyers but understand the practical side of the legal process - what comes next, what is the cost, what are your payment options, how close are you to the end. They stick with you throughout your case.

Meet Your Team

YOUR CLIENT SERVICE REPRESENTATIVES (CSRs)

Our CSRs are dedicated to helping you with your daily needs. They will work with you to find the answer you need, or they will connect you with the person who can help. Either way, they should always be your first call when you need anything.



**KATELYN
ANDERSON**



**COLLEEN
ELDRED**



**ROBIN
JONES**



**NANCY
KUEHL**



YOUR LIFE COACH

Your legal well-being is our first concern, but we want to empower you to take control of your story. Coaching is one way we support that effort.



MATTHEW TUTTLE

Matt Tuttle will be your coach. We provide coaching to help keep you centered in creating your story for your future. Your Coach helps you build on your strengths and abilities, especially when they are working through a difficult transition in life. Our goal for you when working with our certified professional coach is to define a path that will bring you greater harmony in your lives.

WHAT IS LIFE COACHING?

Similar to an athletic coach, your Johnson/Turner coach works to develop and bring out the best in you. Coaching is a process that helps you find clarity and identify aspects of your life you'd like to change or improve, focusing on your strengths and abilities. Your coach is a sounding board and guide. Your coach is non-judgmental, and only focuses on the present and the future—there's no need to look for solutions in your past. Working with a coach increases the likelihood that you will find the best path to move forward.

WHAT TO EXPECT

Your coach will help you start with an assessment of your needs and values. This creates a starting point and helps keep the focus on solutions. You will have an initial Coaching Kickoff Call and after that it's up to you how often you have coaching sessions.

What to Expect

BUILDING TRUST, PROVIDING COMFORT

At Johnson/Turner, we understand that entering the legal system can feel unpredictable and daunting. We are dedicated to making it a more comfortable experience for you by being your trusted guide.

What you can expect from Johnson/Turner:

PERSONALIZED SUPPORT

Every divorce case is unique. We tailor our approach to match your personal circumstances, offering guidance that's aligned with your needs and goals. Expect a partnership that respects your voice and choices, ensuring you feel heard and understood at every step.

CLEAR COMMUNICATION

We demystify the legal jargon, providing you with clear, straightforward explanations. From outlining your options to updating you on your case's progress, we prioritize transparency and open lines of communication through your preferred channels, be it emails, phone calls, or virtual meetings.

STRATEGIC ADVOCACY

Our team is dedicated to protecting your interests, whether through negotiation, mediation, or courtroom representation. We combine empathy with legal expertise to advocate for the best possible outcomes, addressing concerns about finances, custody, or shared assets with strategic foresight.

EASE AND COMFORT

Recognizing the stress that legal processes can bring, we're committed to making your experience as smooth as possible. From flexible scheduling to accommodating your busy lifestyle, we strive to align our services with your comfort and convenience.

What you can expect from the Justice System:

The justice system, with its procedures and protocols, can feel overwhelming and unpredictable. Here's a brief overview to help set your expectations:

PROCESS VARIABILITY

The length and complexity of divorce proceedings can vary significantly based on several factors, including the amicability of the separation, the division of assets, and custody arrangements. While we aim to expedite the process, patience is often required as the court schedules and legal requirements unfold.

LEGAL REQUIREMENTS

Divorce laws differ by state, impacting everything from asset division to child support. We navigate these laws on your behalf, ensuring compliance while advocating for your interests.

COURT APPEARANCES

Depending on your case, you may need to attend court hearings or mediation sessions. We'll prepare you for these appearances, offering support and guidance on what to expect and how to present your case.

RESOLUTION AND CLOSURE

The final stages of divorce involve official decrees and agreements that outline the terms of the divorce, from financial settlements to parenting plans. Our goal is to reach a resolution that allows you to move forward with confidence and security.

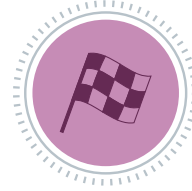
TOGETHER TOWARDS A NEW CHAPTER

With Johnson/Turner by your side, you're not just navigating the legal aspects of divorce; you're embarking on a journey towards a new chapter in your life. We're here to offer the legal support, emotional understanding, and strategic guidance needed to transition through this period with dignity and hope for the future.



Our Unique Approach

AN OVERVIEW



You know you are on the path to a divorce or custody case, but there is some work to do before starting meaningful settlement discussions. Get started by building a strong foundation and strategy for a successful resolution of the important issues.

→ PHASE BREAKDOWN

By dividing the legal process, we can offer a level of customization that respects your unique circumstances, addressing your specific concerns and requirements effectively. This method not only facilitates a smoother legal journey but also empowers you, giving you clarity and control over the process, making the complex world of law both accessible and manageable.

→ PACKAGE PRICING

We believe in transparency and predictability when it comes to legal fees, which is why we offer package pricing. This approach allows you to know exactly what your options are and what you need to pay from the outset, eliminating any surprises and providing you peace of mind throughout your legal journey. It also offers you choices about how you want to proceed knowing the cost in advance. You can do a cost benefit analysis in deciding which route best fits your circumstances.

By setting a fixed prices, we ensure that the focus of your team is solely on securing the best outcome for you, rather than counting billable hours.

→ THE ROADMAP

On the next few pages, we have what we call “The Roadmap”. It’s a clear guide designed to help you understand and navigate the legal process. It illustrates where you are in your legal journey, what to expect next, and various ways to approach each step. By providing a visual representation of the legal process, “The Roadmap” empowers you with clarity and confidence, ensuring you are well-prepared for each stage and aware of your options.

The Roadmap

Post Decree Overview

Phase 1 Strategy Building

Time est: 15-60 days

In this initial phase, we work closely with you to understand your unique circumstances and objectives. Together, we develop a tailored legal strategy that aligns with your goals and sets the foundation for your journey through the legal process.

Phase 2 Path to Settlement

Time est: 1-3 months

During the Path to Settlement, we focus on negotiation and mediation to achieve a fair and amicable resolution. This phase aims to minimize conflict and stress while maximizing mutually beneficial outcomes.

»»» MEDIATION NOT POSSIBLE OR BENEFICIAL »»» BYPASS LANE »»»

Login to Your Client Portal



Login to Your Account

After you get your client portal set-up, you will be able to see your tasks, team and progress.

Contact your Team

As a client of J/T, you have a VIP phone number that will get you direct access to your team. Be sure to save this number in your phone.

**YOUR VIP
PHONE NUMBER**

(651) 403-8967

Phase 3 Motion

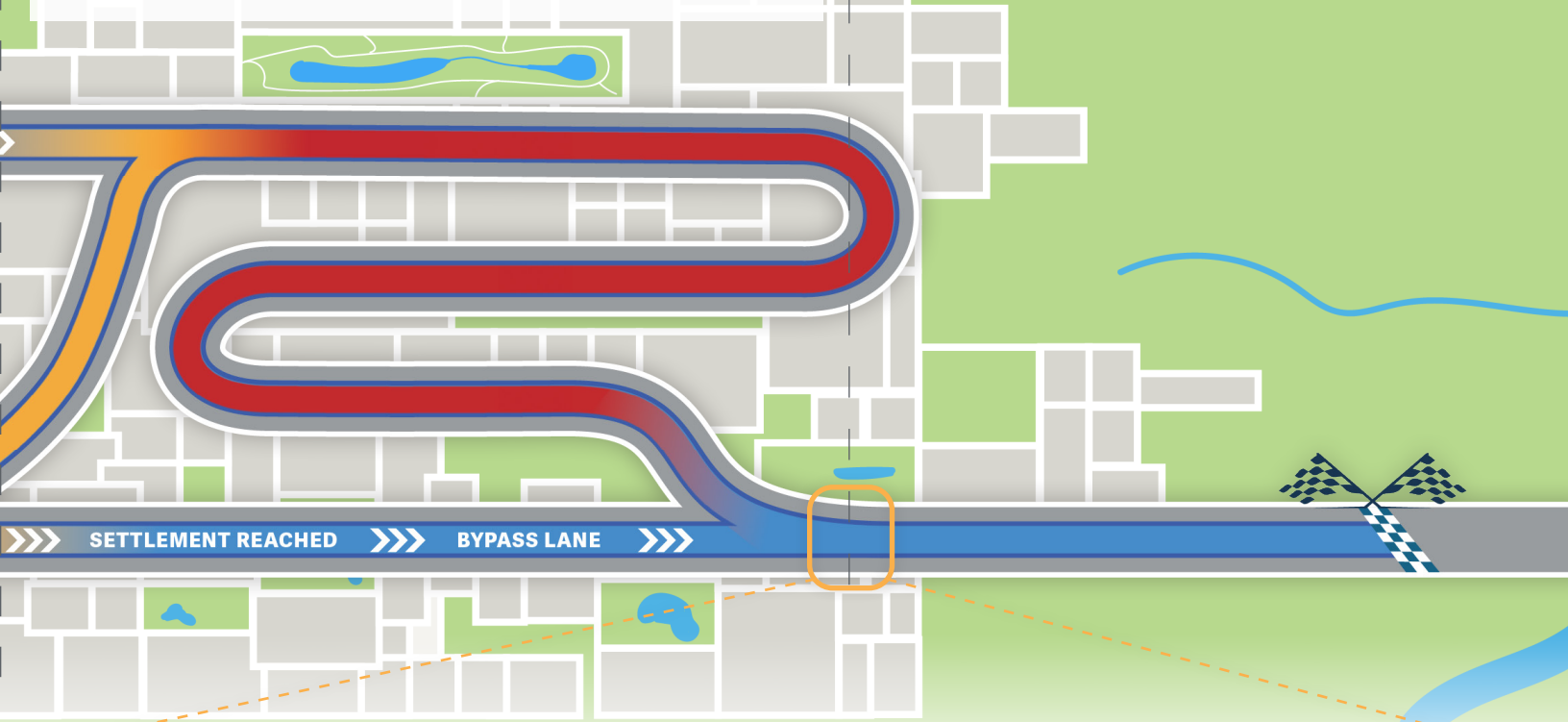
Time est: 2-4 months

Sometimes you will decide settlement efforts are not feasible and go straight to a motion. Other times, you will bring the motion after settlement efforts do not achieve a resolution. In this phase, we present the case to the court through written pleadings and an oral presentation to the court. Ultimately, the court then decides all remaining unresolved issues.

Phase 4 The Final Stretch

Time est: 30-90 days

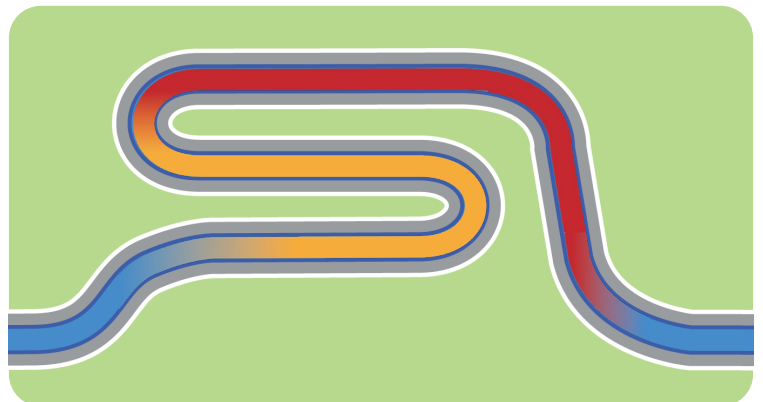
The phase involves finalizing all legal documents and ensuring compliance with court orders. We support you through the conclusion of your case, providing clarity and assistance to ensure a smooth transition to your next chapter



Evidentiary Hearing

Time est: 30-90 days

In a case where a parent is seeking a change in custody, they must first bring the Motion in Phase 3 asking the court to set an evidentiary hearing on the issue of custody change. If the court allows the evidentiary hearing (trial), it will set this Phase 3.5 hearing at which live witness testimony will be allowed.



Phase 3.5

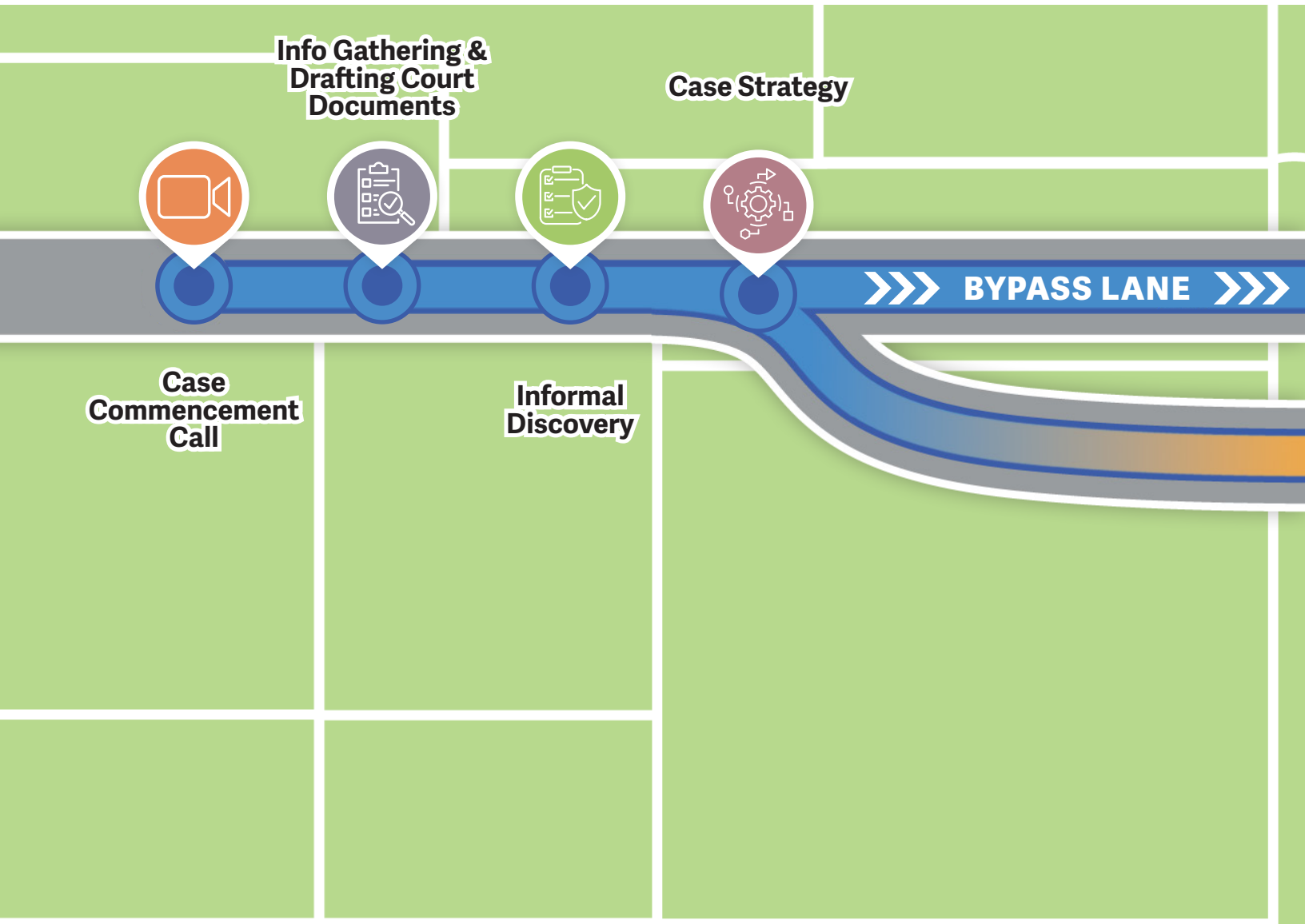
Only for Custody Modifications



Phase 1

Strategy Building

During the Strategy-Building phase of the legal process, our foremost priority is crafting a comprehensive plan and strategy for your case. We initiate the process by having a Case Commencement Call where we will build the foundation for your case strategy. We will evaluate your options and best strategy and decide whether we can and should go straight to a motion or whether we can and should proceed to mediation.



Phase 1

P1

P2

P3

P4



Case Commencement Call

Begin your Strategy Building and Team Building when you meet your Lawyer and Paralegal.



Info Gathering & Drafting Court Documents

Begin to gather information and documents to develop a Strategy for your case.

Initial Drafting / Summons and Petition, or Answer and Counter Petition, and other initial court documents.



Informal Discovery

Request needed information from the other party.

Exchange of information.



Case Strategy

Review and analyze the gathered information and documents.

Connecting with your Paralegal and Paralegal Assistants to review information for completeness.

Drafting of the first Asset and Liability Balance Sheet (in Divorce, not Custody cases).

Meeting with attorney to discuss strengths and weaknesses of case, client goals, possible directions for the case and decide on the Strategy.

Draft a compressive Strategy Report and the initial working draft of the judgment decree, or Answer and Counter-Petition.

15-60 days
Variable • 4 stops

GO



Phase 2

Path to Settlement

We understand the significance of reaching an amicable resolution during the family law or divorce process. Our focus on settlement goes beyond mere discussion. We invest considerable time and effort strategizing and preparing to align closely with your goals and expectations. Through open discussions, we identify common ground and explore mutually beneficial solutions. This phase involves thorough preparation and detailed planning to ensure we meet your needs effectively. By dedicating ourselves to this meticulous process, we aim to secure the best possible outcomes for you, fostering a smoother and more satisfactory resolution. During your Strategy Building phase, you and your team will determine whether or not to bypass this phase.



Phase 2

P1

P2

P3

P4



Continued Analysis of Issues

As we proceed through this phase, we will continue to gather information and analyze the strengths and weaknesses of our position.



Pre-Mediation Strategy Meetings

As we prepare for mediation, we will meet with you to assess our position and iterate on our strategy to optimize our ability to achieve the best results for you.



Mediation Strategy

Prior to the mediation, we will draft a Strategy document for our use and a corresponding position letter to send to the Mediator.



Confidential Neutral Position

Before mediation, we will draft and send a position letter and send it to the mediator. It will be based on our strategy and will describe our view of the case and what we are looking for as an outcome.

1-3 months
Variable • 4 stops

GO



Phase 3

Motion

While our aim is always to reach a peaceful settlement, we recognize that some cases may require trial to achieve your goals. In the Motion Phase, which becomes necessary if parties do not settle during the Path to Settlement Phase or choose to proceed directly to a motion.



Phase 3

P1

P2

P3

P4



Coordinate with Third Parties

Motions can involve 3rd parties as both fact witnesses and sometimes expert witnesses. We will contact needed witnesses and arrange for their involvement.



Draft, File, and Serve Pleadings

Motion pleadings usually include a Notice of Motion, the Motion itself, which sets forth the relief we seek, and supporting affidavits.



Review Opposing's Pleadings

Both sides submit written pleadings. A large part of hearing preparation involves understanding the other side's claims and having a plan to address them.



Attend Hearing

At the hearing, the both sides will be given an opportunity to summarize and advocate for their positions. Often the judge will have questions for both sides. Typically, the Judge will not rule on the motion at the hearing, but instead will issue a decision weeks later.

2-4 months
Variable • 4 stops

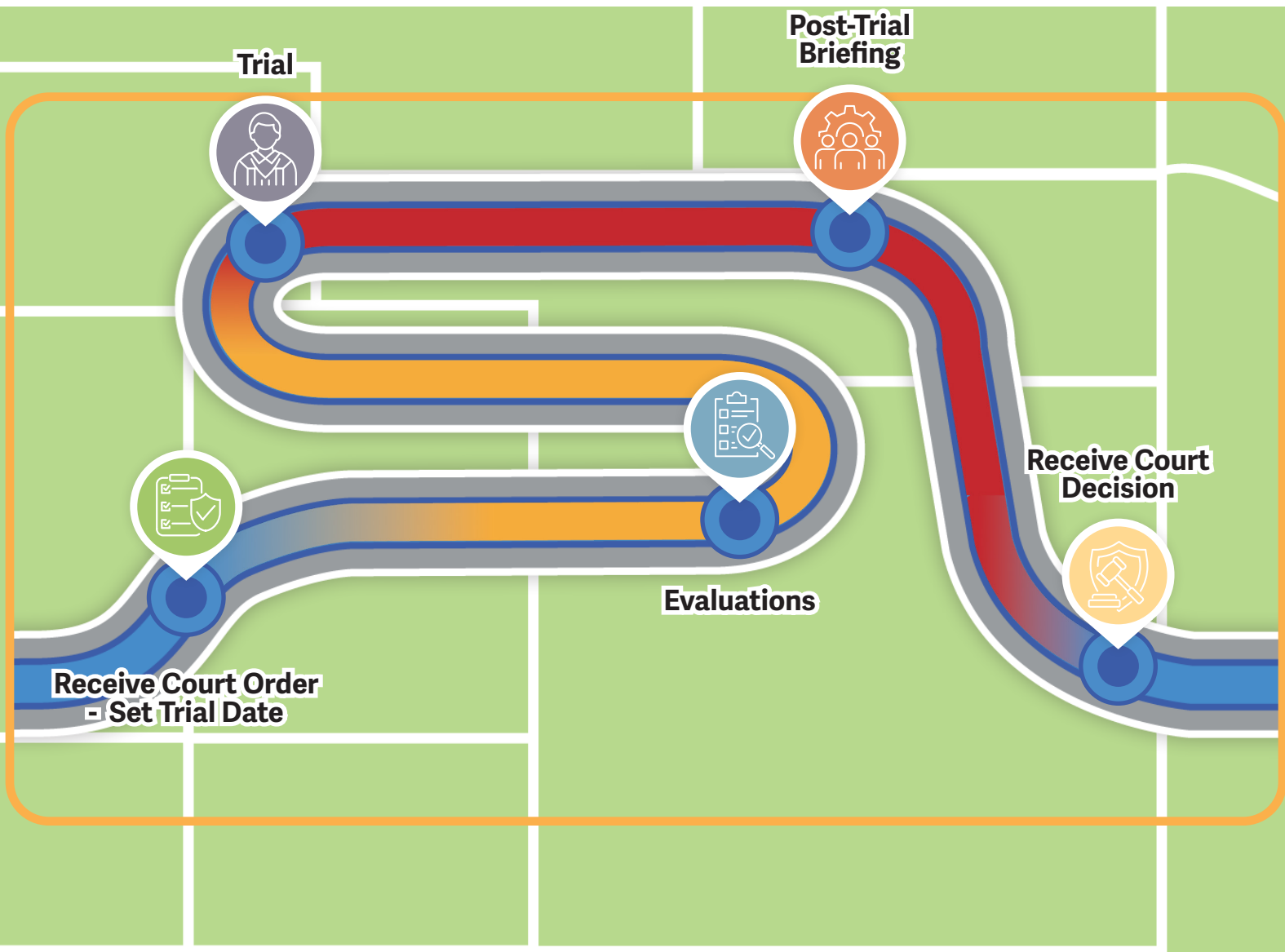
GO



Phase 3.5

Evidentiary Hearing

This step is only necessary for Custody Modifications. The court needs to hear what the moving party is claiming and then decide, if the judge believed everything the moving party was claiming, would he or she order a change in custody. If the answer is no, then, the motion is dismissed with no further hearing. If Yes, then a hearing is set during which the judge can assess the creditability of witnesses and decide what is to be believed.



Phase 3.5

P1

P2

P3.5

P4



Receive Court Order - Setting Trial Date

If the court sets an evidentiary hearing, it will typically be at least 1-2 months out into the future to allow both sides to prepare for the hearing.



Evaluations

In preparation for the hearing, the Judge may have ordered that a Custody Evaluation be completed by an expert 3rd party to make recommendations to the judge at the hearing.



Trial

At trial the moving party will call their witnesses first. Then, the other party calls their witnesses. All witnesses testify and are subject to cross-examination by the opposing attorney.



Post-Trial Briefing

At the end of the hearing, the judge typically asks each side to draft written closing arguments (briefs). They are usually due 2-4 weeks after the hearing. Sometimes they are due simultaneously and sometimes sequentially allowing parties to reach to each other's arguments.



Receive Court Decisions

You will now receive the Judge's decision, and your legal team will explain any next steps to either carry out the order or consider appealing it.

60-180 days
Variable • 5 stops

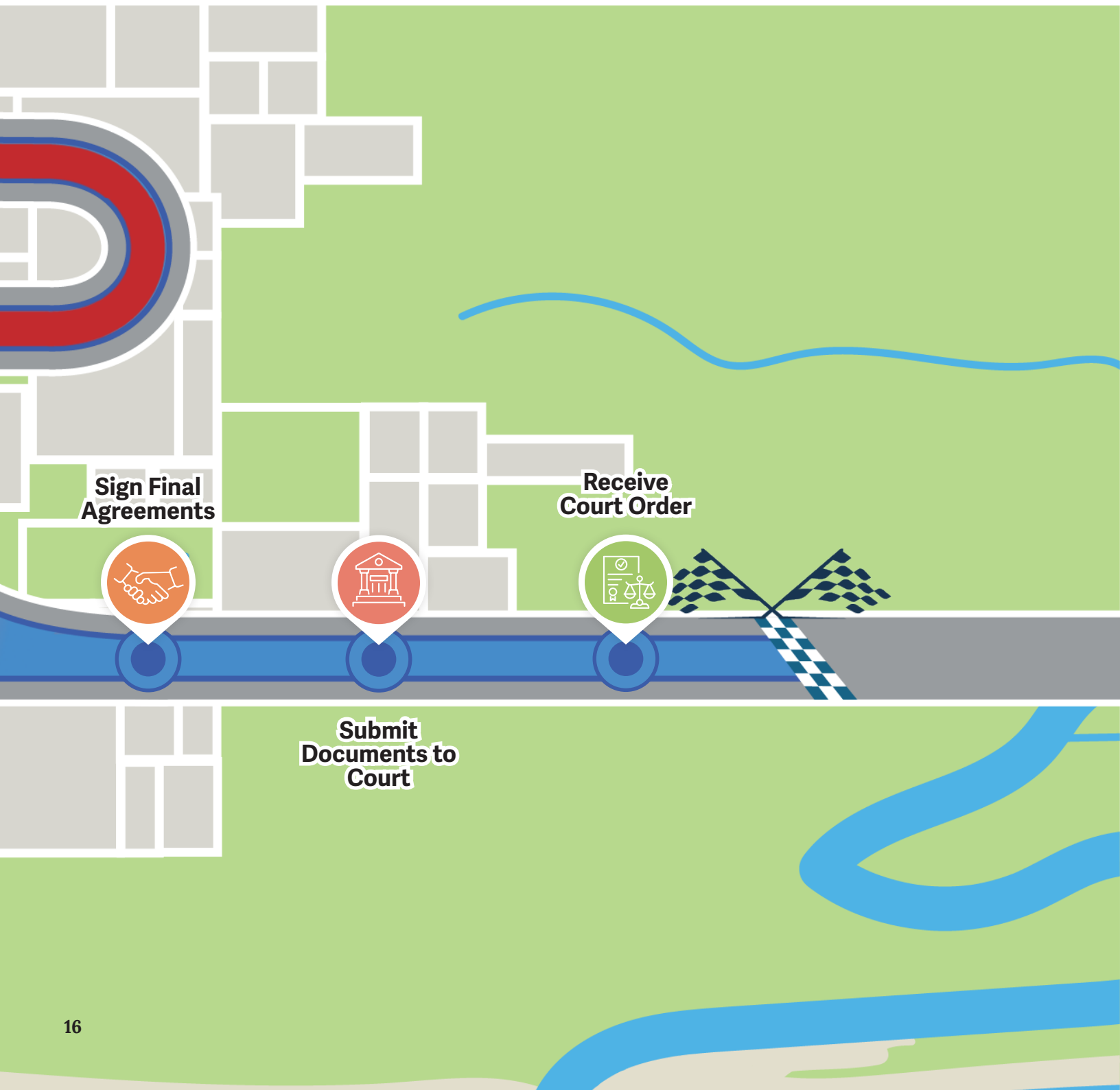
GO



Phase 4

The Final Stretch

You have either achieved a settlement or have received the Judge's decision. At this point, we take care of the final housekeeping tasks to bring the process to a close.



Phase 4

P1

P2

P3

P4



Sign Final Agreements

The final agreements will typically be a Stipulation and Order to amend the previous court order that you have agreed to change.



Submit Documents to Court

Once the parties have signed the Stipulation and Order to amend, we file it with the Court and await the Judge's signature, to finalize the changes.



Receive Court Order

The judge has up to 90 days after the final submission to make a decision. Some judges take the full 90 days and others issues decisions sooner.

30-90 days
Variable • 3 stops

GO

Contact Details

Great representation requires strong communication. We've learned through experience how best to achieve strong communication at the highest level. These tips will help ensure your experience and representation are the best they can be.

- Always use your VIP number when calling your Team. The CSR Team is in the best position to support you with all your service needs.
- You'll find you have active email communication with your attorney and senior paralegal. This is a great way to provide them with updates and to share information. When you need to speak with them, please call your VIP Number to schedule an appointment. We find playing phone tag with your legal team can be frustrating for everyone involved – best to just get on their calendar so that everyone is available and prepared for the call or meeting.

How To Contact Us

As a client of J/T, you have a VIP phone number that will get you direct access to your team. Be sure to save this number in your phone.

**YOUR VIP
PHONE NUMBER**

(651) 403-8967

Response Time

You are our priority. If we do not get back to you right away, don't worry, we will get back to you as soon as we can.

If you reach out to us on the weekend or a holiday, leave a message and we will get back to you the next day the office is open.

Client Portal:

The client portal at Johnson/Turner is designed to provide you with convenient, 24/7 access to your case information. Through the portal, you can easily pay your bills, view your task list, and stay updated on the progress of your case, ensuring you are always informed and engaged in your legal journey.



johnsonturner.com/portal

Office Hours

Most of the work being done on your case will be during traditional working hours.

Monday – Friday
08:00a – 05:00p

Thank You!



We Are In This Together.

You Are In Good Hands

Again, welcome to Johnson/Turner! We are thrilled to have you as a client and look forward to partnering with you on this journey. Our dedicated team is here to provide the support, expertise, and personalized attention you deserve. Together, we will navigate your legal challenges and work towards achieving the best possible outcomes. Thank you for entrusting us with your legal needs; we are committed to ensuring your experience with us is both positive and empowering.





JOHNSON / TURNER



Client Page

johnsonturner.com/client-page



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